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2005 B2B Customer Conference Pioneering New Horizons – Solutions that Evolve

Tuning WebSphere Partner Gateway

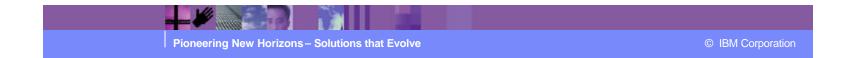
WebSphere. software

Tuan Dang



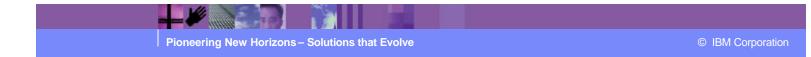
Objectives

- How can we tune the various components of WebSphere Partner Gateway
 - Document Manager
 - Database (DB2 UDB)
 - I/O subsystem
 - WebSphere MQ



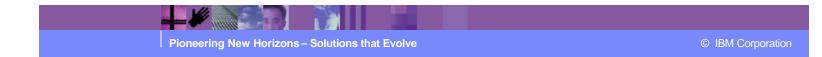
WebSphere Partner Gateway

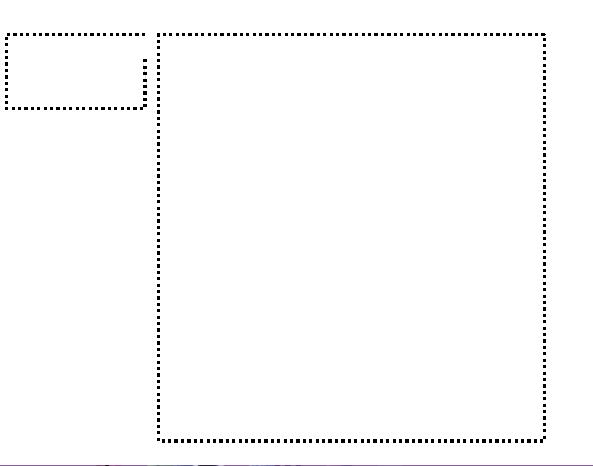
- WebSphere Business Integration Connect re-branded as WebSphere Partner Gateway
- Announced and eGA 28 June, 2005, physical GA 21 July, 2005, now at Fix Pack 1
- Editions: Express, Advanced, Enterprise
 - This session will concentrate on the Advanced and Enterprise versions



About WebSphere Partner Gateway

- Supports the exchange of business documents between an enterprise and its partners
- Supports a host of transports, protocols and data formats (AS2, RosettaNet, EDI, XML over HTTP, JMS, FTP, file system, etc ...)
- Built on WebSphere Application Server v6.0 middleware technology







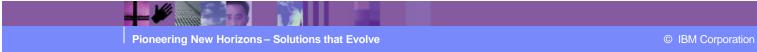
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Distributed Components

- Receiver, Console and Doc Manager can exist on separate systems
- There can be multiple instances of Receiver, Console and Doc Manager
 - handle common file access and Websphere MQ queues
 - Network load balancer
- Put database on a separate system
 - Dramatically reduce contention on system resources



Component Properties files

- Receiver, Console and Document Manager each have a specific properties file
 - <install root>/console/lib/config/bcg_console.properties
 - <install root>/receiver/lib/config/bcg_receiver.properties
 - <install root>/router/lib/config/bcg.properties
- Concentrate on Document Manager properties



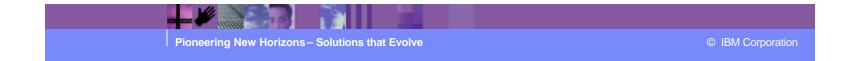
Connection cache expiration (1)

- For each document, WebSphere Partner Gateway needs to look up the connection between the trading partners
- Expensive database operation
- Connection memory cache
 - > Time based : cache entries expire after 10 seconds
 - Maximum of 20 cache entries



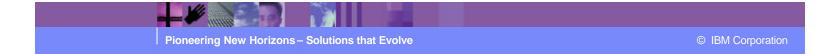
Connection cache expiration (2)

- bcg.channelCache.expiry
 - Value is in seconds
 - Increase the time that cache entries stay valid
- bcg.channelCache.maxSize
 - Increase the size of the cache



Tuning document processing

- 3 document "pipelines"
 - Main
 - > Synchronous
 - Signals
- For each, can control
 - How often inbound file store is checked
 - How many files are processed
 - How many threads are assigned to process the work



Reading documents

- bcg.inbound_poll_interval.xxxx
 - How often we'll check for new documents
 - Value is in milliseconds
- bcg.in_thread_count.xxxx
 - How many threads to pick up files from inbound repository
 - Start with value equal to the number of CPUs, with 2 at minimum
- bcg.inbound_files_per_pass.xxx
 - > How many files to read in on each poll interval



Processing documents

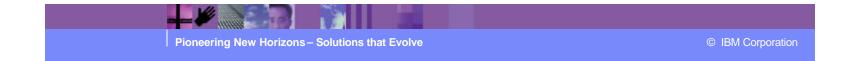
bcg.bpe_thread_count.xxxx

- How many threads should the BPE use
- Start at twice the number of CPUs



Event Engine

- Central place where we process all events
- Input is via WebSphere MQ queue DATALOGQ
- bcg.logReceiver.initialNumberOfReceivers
 - How many threads to use to read from queue
 - > Start with value equal to number of CPUs, 2 at minimum



Alert Engine

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Filtering Events

Bcg.event_log_exclude

- Value is comma delimited list of events to exclude
- Reduces amount of queue traffic between BPE, event and alert engines



Non Repudiation (1)

Bcg.nonrep.inbound-doc

- Value is true/false
- If false, do not non-repudiate inbound documents
- Bcg.nonrep.outbound-doc
 - Value is true/false
 - > If false, do not non-repudiate outbound document



Non Repudiation (2)

- Potentially 4 copies of a document are copied to the file system
 - > 2 for inbound and outbound non-repudiation
 - > 2 for in the message store for document viewing
- Depending on your non-repudiation requirements, save on I/O processing by turning non-repudiation off



State Engines

- BPE contains an AS state engine and a RosettaNet state engine
- Configured as JMX Mbeans
- .../router/lib/config/router-was-jmx-container.xml
- Mbean definitions
 - <mbean name="RosettaNetStateEngine ...</p>
 - <mbean name="ASStateEngine ...</p>
- Stop state engine by commenting out the Mbean entry



Controlling the Document Manager

- Use the thread and polling properties to increase or throttle the throughput
- If events and document logs can lag, throttle the amount of receivers for the event and alert engines
- If a protocol is not used
 - Don't allocate threads, e.g bcg.in_thread_count.signal=0
 - Don't start the state engine

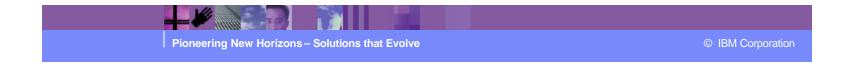




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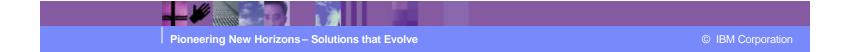
Database

- WebSphere Partner Gateway supports
 - DB2 UDB v8.2
 - > Oracle 9i release 2, 9.2.0.6
 - > Oracle 10g release 1, 10.1.0.3
- Will concentrate on DB2 v8.2



DB2 Storage Organization

Database Database partition group HUMANRES SCHED table space table space EMPLOYEE DEPARTMENT PROJECT table table table Container Container Container Container Container 2 0 1 з 4



DB2 problem determination

- Look for SQLxxxx errors in the WebSphere Partner Gateway logs
 - Bcg_console.log, bcg_router.log, bcg_receiver.log
- DB2's error log , file DB2DIAG.log
 - On Windows, sqllib/<instance name,DB2>/
 - On Unix, sqllib/db2dump



DB2 problem determination

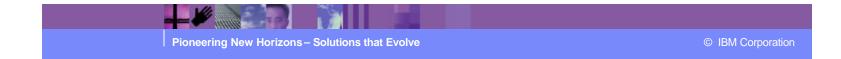
- What is the current configuration ?
 - db2level
 - db2 get database configuration for <db name> Current database configuration parameter values
 - db2 get database manager configuration

Current instance configuration parameter values



DB2 Problem determination

- Mismatch between database sort heap and instance sort heap threshold
- Most common symptom :
 - In db2diag.log, message "unable to get memory for sort"
- The <u>sort heap</u> sets the maximum number of memory pages to be used for sorting for a database
- The sort heap threshold is the maximum memory used for sorts at any one time by all the databases in an instance



DB2 Problem determination

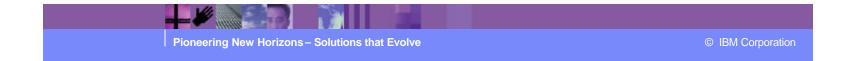
- Sort Heap Threshold value should be a multiple of the largest sort heap value of the databases in the instance
 - > At least, 2 times the sort heap value
- WebSphere Partner Gateway creates its database with sort heap set to 16K pages



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DB2 Problem determination

- To change sort heap threshold
 - db2 update dbm cfg using sheapthres 32768
- To change sort heap for a database
 - 1. db2 connect to <dbname> user <id> using <password>
 - 2. db2 update db cfg using sortheap 16384



DB2 reorgchk/runstats (1)

- DB2 keeps statistics on tables so that it can optimize access logic (the access plan)
- In a new database, most tables are empty or contain very small amount of data. So, the access plan is to scan all rows in the table
- As tables fill up, performance suffers as scans take longer



DB2 reorgchk/runstats (2)

- Run a workload through WebSphere Partner Gateway for some period of time
- Then execute the following commands
 - db2 connect to <db name>
 - db2 -v reorgchk update statistics on table all
 - db2 connect reset
 - block
 block
 db2rbind
 db name>
 -I logfile
 all -u <id>-p <password>
 all -u <id>-p
 all -u
 all -u </p
 - db2stop
 - db2start



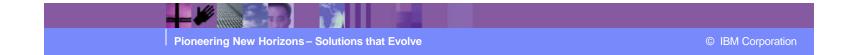
DB2 reorgchk/runstats (3)

- db2 -v reorgchk update statistics on table all
 - This command checks if table storage needs to be reorganized
 - At the same time, it will update the statistics for the tables



DB2 reorgchk/runstats (4)

- db2rbind
 - This command rebinds all application packages, functions and stored procedures in the database
 - During this step, all access plans are re-calculated using the updated statistics from the REORGCHK step
 - If there is enough statistics data, the access plans will switch from table scans to using indexes defined on the table
- db2stop / db2start
 - Restart the database to make sure all updates take effect



DB2 reorgchk/runstats (5)

REORGCHK

- As data is inserted into a table over time, the table storage can become fragmented
- REORGCHK will determine if any table or index needs to be reorganized or cleaned up



DB2 reorgchk/runstats (6)

RUNSTATS

- > This command updates the statistics for one table
- Can be less time consuming than REORGCHK



DB2 reorgchk/runstats (7)

- Run REORGCHK or RUNSTATS on a regular basis
- Will need to tradeoff between time and resources needed to run these commands versus potential performance degradation over time
- Remember to rebind so that access plan can take advantage of updated statistics

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DB2 Monitoring

- Need to measure what your database is doing
- These numbers will help in problem determination and performance management
- Execute on a regular basis
- 2 types of monitor
 - Snapshot activity for a given point in time
 - Event usage over a period of time



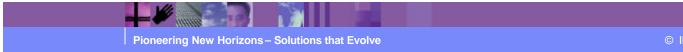
DB2 Monitor Switches (1)

BUFFERPOOL	Buffer pool usage statistics
LOCK	Number of locks and deadlocks
SORT	Sort activity and overflows
STATEMENT	SQL statements usage statistics
TABLE	Table read and write usage statistics
UOW	Unit of work measures: start/stop time, status

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DB2 Monitor Switches (2)

- To turn monitor switches on
 - bb2 update monitor switches using <switch name> on



DB2 Snapshots

- To get monitor snapshot data
 - db2 get snapshot for bufferpools on <db name>
 - bb2 get snapshot for locks on <db name>
 - bb2 get snapshot for dynamic sql on <db name>
 - db2 get snapshot for tables on <db name>
 - blacktriangleright by blacktriangleright
 - db2 get snapshot for all on <db name>



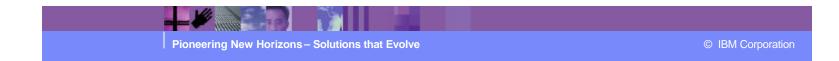
DB2 Buffer Pool

- A buffer pool is the "in memory" work area for the database
- The database server uses the buffer pool when performing any transactional activity (reads, writes, updates, deletes, etc ...)
- Data is copied to and from buffer pools as needed using IOServers and IOCleaners



DB2 Buffer Pool Monitoring (1)

- Effectiveness is measured by how frequently requested data is already in the buffer pool
- Hit ratio
 - > (1 (pool physical reads) / (pool logical reads) * 100
- The closer the hit ratio is to 100, the lower the disk
 I/O overhead



DB2 Buffer Pool Monitoring (2)

- IO Servers are the processes that do prefetch and asynchronous I/O from disk to the buffer pool
- DB2 recommends that you have one or two more



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DB2 Buffer Pool Monitoring (3)

- IO Cleaners are the processes that write changed data from the buffer pool to disk before space is requested by database agents
- DB2 recommends that you have from one to the number of physical devices used for the database
- You can adjust the number of IO Cleaners based on
 - Pool data writes versus Pool async data writes
- Configure parameter NUM_IOCLEANERS



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DB2 Buffer Pool Monitoring (4)

- On a dedicated database server, the rule of thumb is to use 75% of main memory for buffer pools
- Access plans take buffer pool size into account so consider rebinding if you modify the buffer pool size
- Watch out for page swapping if your system has limited memory or if other applications are memory intensive

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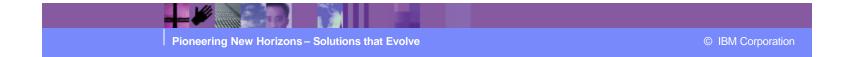
DB2 Buffer Pool Monitoring (5)

- To set the Buffer pool size
 - bl> db2 alter buffer pool <buffer pool name> size <number>
- Note: as of v8.2, you can no longer use the BUFFPAGES configuration parameter



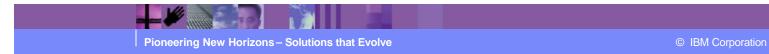
DB2 Lock Monitoring (1)

- A database has a finite memory area for locks
- If this memory area cannot hold the amount of locks requested, the database will free up memory by replacing row locks with table locks
- Lock escalation thus impacts performance by reducing concurrency
- We want to minimize escalations and lock wait time



DB2 Lock Monitoring (2)

- The snapshot will indicate
 - Number of lock escalation
 - Lock list memory in use
 - > Amount of time waiting for locks
- From this data, you can configure parameters
 - LOCKLIST the total amount of space allocated for locks
 - MAXLOCKS the percentage of LOCKLIST used by an application



DB2 Sort Monitoring

- Snapshot will indicate
 - Total Private Sort heap allocated
- Use this value to optimize configuration parameter SORTHEAP



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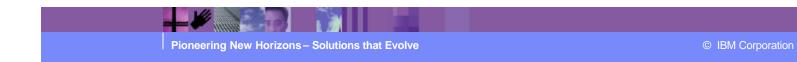
DB2 Tablespaces

- A tablespace is the logical storage device for database objects
- 2 types
 - System Managed (SMS)
 - Database Managed (DMS)



DB2 SMS TableSpace

- Default used by WebSphere Partner Gateway
- Size is automatically managed by DB2
 - DB2 will automatically increase size as needed
 - Usually maps to a file on the file system



DB2 DMS Tablespace (1)

- Managed by user
- User needs to monitor space consumption and increase size as needed
- Much faster than SMS tablespace
 - Does not have to map to file system
 - Can bypass operating system I/O module
 - Can do raw I/O on actual physical device



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DB2 DMS Tablespace (2)

- When running DBLoader installer, instruct installer to not run the SQL database creation scripts
- Modify file Create_db2.sql with tablespace commands



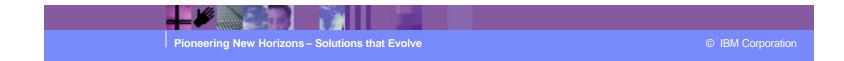
DB2 Collation

- WebSphere Partner Gateway creates its database with Unicode collation
 - All string comparisons are done using the Unicode Collation Algorithm from Unicode Standard v4.00
- If you do not require WebSphere Partner Gateway to process and display multiple laguages, you can set the collating sequence to IDENTITY
 - > All string comparisons will be byte by byte
- Create the database manually
 - Do not let installer run the SQL scripts
 - Modify script Create_db2.sql



DB2 Tools

- In addition to the command line processor, DB2 has a suite of UI tools
 - Control Center
 - Database Health Monitor
 - Performance Expert



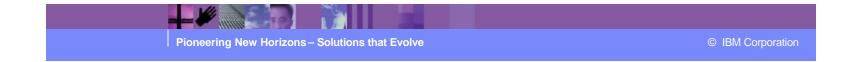
I/O

- Consider using RAID arrays
- Separate database and WebSphere Partner Gateway file stores
 - Separate physical drives
 - > For database, separate out transaction logs



DB2 Transaction Logs

- Holds uncommitted data
- Usually among the most I/O intensive DB2 components
- Isolate from rest of system by assigning its own physical device
- Database configuration parameter NEWLOGPATH



WebSphere MQ (1)

- WebSphere Partner Gateway uses WebSphere MQ queues to communicate between its components
- Problems
 - Transaction rollback
 - Queues filling up too fast



WebSphere MQ (2)

- Transaction rollback
- WebSphere Partner Gateway taking too long between commits and WebSphere MQ transaction logs fill up
- Increase log sizes
 - <MQ dir>/qmgrs/<qmgr name>/qm.ini
 - LogPrimaryFiles=62
 - LogSecondaryFiles=2
 - LogFilesPages=2048
 - LogBufferPages=128

WebSphere MQ (3)

- When processing EDI interchanges with multiple transactions, many events are generated and queued on DATALOGQ to the event engine
 - > At least 4 events per transaction
 - Event Engine does not keep and queue fills up
- Increase queue depth
 - At least queues DATALOGQ, DELIVERYMANAGERQ, ALERTQ, ALERTEVENTQ
- Monitor queues on regular basis



Miscellaneous

- Out of memory condition while processing large documents or interchanges with multiple transactions
 - Increase Java Virtual Machine heap size
 - Default is 256 Megs
 - Use scripts
 - <install root>/scripts/bcgQueryJVMHeapAttrs.jacl <install root>/scripts/bcgSetJVMHeapAttrs.jacl



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- Database
 - InfoCenter

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Developer Works

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Summary

- Tuning of database is most beneficial step
- Use Thread and MBean properties to regulate Document Manager
- Monitor on regular basis

